

No: 05 /TB-ĐHNH-TTTV

Ho Chi Minh City, September 8, 2025

ANNOUNCEMENT

Regarding the survey on the quality assessment of the Information – Library Center's activities Academic year 2024 – 2025

In order to improve and enhance the quality of library products, services, and utilities to better meet the needs of users, and at the same time to maintain the ISO-based quality management system, the Information – Library Center of Ho Chi Minh City University of Banking is conducting a quality evaluation survey targeting staff, employees, and learners (PhD candidates, graduate students, undergraduate students) across the university, with the following details:

1) Survey period:

Until the end of September 30, 2025

2) Participants:

All staff, employees, and learners of the university.

3) Survey link:

<https://forms.gle/jyDK9pP7P4V64djb8>



The Information – Library Center sincerely hopes to receive feedback and contributions from lecturers and students. Your valuable opinions will serve as an essential basis for evaluating performance and improving the quality of library services in the future.

Sincerely.

Recipients:

- Board of Rectors (for reporting);
- All units (for coordination);
- Academic advisors (for dissemination);
- Staff, employees, and learners (for participation);
- Library website, fanpage;
- Save: The Information – Library Center.

**ON BEHALF OF THE DIRECTOR
VICE DIRECTOR**

(Signed)

Le Van Toan